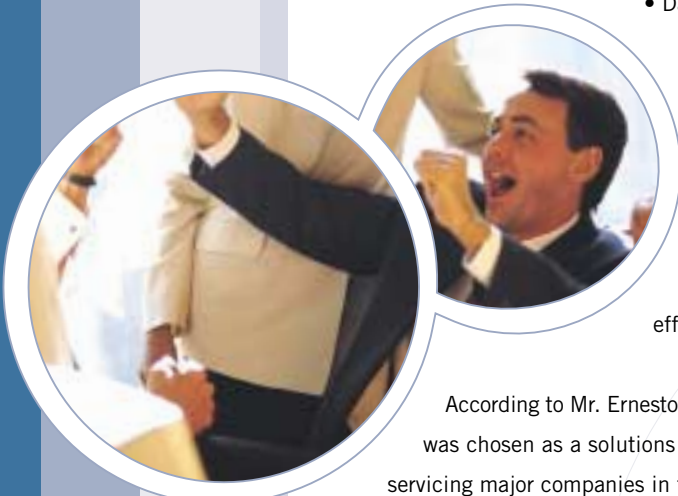


Benefits

With the implementation of the new system, BPI-Mitsui customers are assured that there will be no 'sleeping' claims because claims that are not immediately acted upon are automatically elevated to the supervisor.

Other benefits include:

- Centralized monitoring of Motor Claims
- Business standards and rules are embedded in the workflow design to ensure required performance levels
- Online and accurate reporting
- Support for growing volume of transactions
- Faster turn-around time
- Standardized interface and single entry processing
- Data Integrity
 - Management has increased its control on the transactions with less supervision
 - Quality working environment
 - Better job satisfaction
 - Customer Service greatly increased
 - BPI-Mitsui customers are satisfied because of accurate, responsive, consistent and fast response to queries and efficient handling of services



According to Mr. Ernesto Lim, Vice President for the IS Division of BPI-Mitsui, eBworx was chosen as a solutions vendor because it has a solid track record of professionally servicing major companies in the financial and insurance services sector.

"BPI-Mitsui is expected to benefit from this application through the realization of a faster turn-around time to accomplish tasks since most (usually done manually) are already being substituted by the automation based on user-defined business standards," said Mr. Lim.



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